

Outmarket the Competition: Advanced Marketing Tactics to Drive Growth and Profitability

Nick Doyle

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Taking a rational, scientific approach to marketing campaigns, Outmarket the Competition is an exhaustive and informative business guide.

Nick Doyle's savvy business book *Outmarket the Competition* includes advice for increasing sales, facing serious competition, and hitting plateaus. Its systemic Five-Tactic Marketing Framework for reigniting sales combines branding, marketing, AI, analytics, and integrated campaigns to maximize results.

Oriented as a practical guide to modern marketing tactics at an advanced level, the book covers tools to squeeze the most out of one's marketing budget. It aims to help companies optimize their spending and create lifetime customers to generate long-term revenue. There's advice for expanding one's market share and staying ahead of competitors, too; this involves selecting the right channels, improving efficiency, and integrating campaigns.

Rigorous in its approach, the book starts with a lengthy glossary and cheat sheets to lay out its foundational concepts with clarity. It proceeds via a detailed walk-through of marketing to, obtaining, and retaining customers. Its chapters cover broad subjects like understanding one's customer, acquisitions, and conversions, with frequent, finer-tuned subchapters breaking down particulars on market research, upselling, and segmenting customers.

The book covers sophisticated techniques and efficiency metrics like cost per click, cost per lead, cost per thousand impressions, and cost per acquisition with clarity, helping business leaders gauge and analyze the lifetime value of customers to ensure that their companies get the most they can out of their marketing dollars. Taking a long view, it explicates methods for improving customer experiences like up-sales, cross-sales, and renewals too.

Didactic in tone, the book draws upon Doyle's professional experience for and with companies including IBM Global Services, Ralph Lauren, and Direct to Policy Holder for its authority. Its personal stories effectively illustrate how its ideas work in practice, as with ecommerce customers who abandon items in their cart proving to be the most valuable leads. And its case studies from companies including Target and HubSpot are also revealing, showing, for example, how an early investment in a vast library of content might pay off in the long term with clicks and customers. Big-picture insights come through throughout, ably reflecting the book's consistent, overarching way of thinking about marketing. However, its prose becomes dense at points—packed with acronyms, percentages, and ecommerce terminology that makes it difficult to track. And it becomes quite granular in addressing topics like marketing qualified leads, sales qualified leads, and predictive analytics. More accessible are its frequent bullet-point lists and its more conversational passages.

With shrewd advice, the business guide *Outmarket the Competition* suggests that effective marketing provides a competitive advantage.

JOSEPH S. PETE (February 21, 2025)

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